



# GREATER NAPLES FIRE RESCUE DISTRICT MEMORANDUM

24-001

**DATE:** January 4, 2024  
**TO:** All Personnel  
**FROM:** Chris Wolfe, Deputy Fire Chief  
**SUBJECT:** Servant Warrior Challenge Coin

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## Description

Greater Naples Fire Rescue strives to be a member of and a leader in the community. The Servant Warrior Challenge Coin was designed to highlight exceptional service to the community. These individuals act not looking for recognition or reward; but they act because it is the right thing to do. Actions that are outside of the rules and regulations, outside of standard operating guidelines and outside of the District policies. Actions that show true leadership, regardless of rank or title. This award is intended to empower and inspire extraordinary customer service, ultimately helping employees and staff achieve the servant quality intend for excellence.

## Nominations

Nominations for the Servant Warrior Award may be made by anyone inside or outside of the department for actions on or off duty.

Department member nominations shall be submitted in memo form via email to the Fire Chief via the chain of command. Information about the act or acts that lead the nominator to believe the individual or group is worthy of the award must be included. Information required in the memo includes but is not limited to:

- The individual(s) names
- Date of the act or multiple acts
- Circumstances of the event
- Why the nominator believes this act goes above and beyond normal duties as an act of selflessness or kindness to a member of the community or the community.

Public or District staff memos, emails or phone calls recognizing exceptional customer service should be considered by the Chief as a nomination for this award.



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## Recognition

The Servant Warrior Challenge Coin is awarded by the Fire Chief to recognize individuals for extraordinary customer service. A roster of recipients will be maintained by the District.



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